

Council on Student Services (COSS)

Minutes of Meeting #2

Thursday, November 26, 2020

1:00-2:30 p.m.

Teams Meeting

AGENDA

Voting Members

Present

- David Newman, Executive Director, Student Experience, Student Life St. George · Beth Ali, Executive Director, Athletics & Physical Activity, Faculty of Kinesiology & Physical Education
- John Monahan, Warden, Hart House
- Melinda Scott, Director of the Office of the Vice Provost students
- Heather Kelly, Executive Director, Student Life Programs & Services, Student Life St. George
- Mark Overton, Dean of Student Affairs and Assistant Principal, Student Services, UTM
- Lily Pan (VP External) Quality Service to Students (QSS)
- Eesha Chaudhry Council on Student Services (CSS)
- Dianna Acuna, Association of Part-Time Undergraduate Students (APUS)
- Jaime Kearns, Association of Part-Time Undergraduate Students (APUS)
- Dermot O'Halloran, University of Toronto Students' Union (UTSU)
- Tyler Riches, University of Toronto Students' Union (UTSU)
- Paul Kaita, University of Toronto Students' Union (UTSU)

Absent

- Lwanga Musisi, Graduate Students' Union (GSU)
- Sam Stead, Graduate Students' Union (GSU)
- Dhanela Sivaparanr, Graduate Students' Union (GSU)
- Desmond Pouyat, Dean of Student Affairs, UTSC
- Muntaka Ahmed, University of Toronto Students' Union (UTSU)
- Kaye Francis, Manager, Family Care Office
- Allison Burgess, Officer, Sexual & Gender Diversity Office
- Fran Dobbin, Director, Family Programs & Services

Nonvoting Members

- Jim Webster, Director of Finance, Faculty of Physical Education and Health · Serena Persaud, CAO, Office of Student Life
- Amy Intrator, Executive Assistant to the Warden
- Sherry Kulman, Chief Administrative Officer at Hart House
- Michelle Brownrigg, Hart House Senior Director, Co-Curricular Education & Chief Program Officer
- Davina Chan, Senior Director of Marketing Communications and Information Services, Hart House

Chair

- Susan Froom

Secretary

- Kim Elias-Cartwright

Recording Secretary

- Kristin Radley-Jenkins

AGENDA ITEMS

1. Introductions

Chair welcomed the members and guests, and everyone introduced themselves.

2. Meeting Called to Order

Chair called the meeting to order at 1:23.

3. Approval of Agenda

Chair sought mover to approve agenda. Ali motioned, Riches seconded. All in favour, none opposed, no abstentions. The motion passed.

4. Approval of Minutes from February 3, 2019

Chair sought mover to approve minutes. Pan motioned, Kearns seconded. All approved, none opposed, no abstentions. The motion passed.

5. Approval of Minutes from Meeting #1, September 21, 2020

Chair sought mover to approve minutes. Monahan motioned, Chaudhry seconded. All approved, none opposed, no abstentions. The motion passed.

6. Presentations from Hart House, KPE and Student Life

1. Overview presentation of Hart House - provided by John Monahan. The PPT are included in the meeting materials
2. Overview Presentation of KPE – provided by Beth Ali. The PPT are included in the meeting materials

3. Overview Presentation of Student Life – provided by David Newman. The PPT are included in the meeting materials

Chair thanked the presenters. Noting that the meeting was running short on time, asked that if there are any questions to keep them brief. Riches had a question for Student life. Riches asked about counseling services at health and wellness. What that looks like during COVID-19, and what has been done to increase the counseling capacity. Specifically the Indigenous and BIPOC Wellness counselors were both hired. Also, Riches was wondering if there was any other work that was going to be done to continue to expand counseling services specifically for marginalized groups on campus. Newman responded to Tyler noting he hope certainly that focus, some more specialized rules in counseling, especially in the sort of Equity, Diversity and Inclusion (EDI) realm. Newman said they launched the Indigenous wellness counselor as sort of a pilot with temporary funds. Also that they are looking at trying to secure that so they can include it in their budget ongoing. Newman continued saying it was a great start and may not be enough. Newman said the BIPOC counselor is specifically connected to Victoria College because Victoria helped fund that role, however they are also looking at seeing if they can get more broadly available across to all their students.

Riches also had a question about Accessibility Services. Riches asked how the different services that Accessibility Services offers have pivoted and navigated during COVID-19. Also if there's been any work to improve and expand the offerings especially in light of online learning. Kelly responded by thanking Riches for his question. Kelly mentioned accessibility has fully made the pivot to online and so they are offering one on one appointments virtually. Accessibility have a whole series of programming as well a lot that is adapted to online and virtual spaces. For example they have some accountability, check ins with learning strategists. Kelly also shares that they do a graduate version of those accountability check ins as well. Accessibility also offered a number of programming online everything from Moving Forward, which is the orientation program. They have also created, and noted that she believes at last count over 13 different new resources for both students and faculty to adapt to accessibility in online and remote environments and we do have some very specific resources on online learning. Kelly also mentioned Accessibility Services is continuing to lobby on some issues like captioning. Accessibility now have captioning sessions that are offered for faculty through Centre for Teaching Support & Innovation (CTSI), and also a captions clinic that runs on Fridays that are offered in collaboration with academic technology.

Also that their efforts continue to ensure that their students with disabilities are receiving the support that they need. Kelly also notes, as Newman mentioned they did a survey of all students with disabilities and this included COVID data. It was identity based questions but also asked them how they were receiving information during COVID, and the results are very high satisfaction. Kelly offered to share that data as well.

Froom asked if anyone else has any questions to submit them to Elias-Cartwright, who will then pass them on and will get some answers.

7. **Other Business**

No other business.

8. **Adjournment**

Froom asked for a motion to adjourn the meeting.

Kearns motioned Chaudhry seconded to adjourn. All in favour. Meeting was adjourned at 2:34 pm.