

ACCESSIBILITY SERVICES YEAR IN REVIEW

Based on your feedback, **here's what we've implemented:**



\$33,500 in scholarships & bursaries + **49** job postings promoted via weekly emails



32 Learning Strategist appointments offered weekly.



127 individual peer advising appointments offered



30,819 peer notes uploaded from volunteer note-takers

5000

undergraduate student handbooks & print calendars distributed

3800

drop-in hours offered by accessibility advisors

Stigma was the number one reported barrier to registering with us.



250 hours spent at campus-wide outreach & orientation events



140+ participants at our in-house orientation & transition events



15 hours of Accessibility Dialogues & **5** graduate-specific initiatives offered



2200+ hits on our Life@UofT blog posts focused on navigating disability on campus

2020

ACCESSIBILITY SERVICES YEAR IN REVIEW

Based on our 2019-2020 survey, **STIGMA** and **LONELINESS** were the most reported barriers for students registering with our office.

Here's what we've done:



133 outreach, orientation, and workshop events across campus



1450+ hits on U of T Student Life YouTube series focused on navigating disability



306 hours of peer-to-peer support during virtual programming



Welcomed an **Indigenous Student Liaison** to the team

You called, we answered.

41,785

emails and phone calls received and processed by our Front Desk Team

10,470

pieces of health-related documents received and triaged

Over **90%** of students reported feeling satisfied with communication efforts from Accessibility Services.

Since moving remote in March 2020, we have offered:



17,000+ virtual appointments with Accessibility Advisors



30,000 archived volunteer notes available for download



65+ strategies and resources provided to Manage Mental Health while Engaging in Online Learning



Dialogues on intersectionality based on feedback from **1,386 students**

Want to provide more feedback?
Stay tuned in **Spring 2021**.

STUDENT
LIFE

Accessibility
Services