Based on your feedback, **here's what we've implemented:**

- **$33,500** in scholarships & bursaries + 49 job postings promoted via weekly emails
- 32 Learning Strategist appointments offered weekly.
- 127 individual peer advising appointments offered
- 30,819 peer notes uploaded from volunteer note-takers
- **5000** undergraduate student handbooks & print calendars distributed
- **3800** drop-in hours offered by accessibility advisors

**Stigma** was the number one reported barrier to registering with us.

- 250 hours spent at campus-wide outreach & orientation events
- 140+ participants at our in-house orientation & transition events
- 15 hours of Accessibility Dialogues & 5 graduate-specific initiatives offered
- 2200+ hits on our Life@UofT blog posts focused on navigating disability on campus

Want to provide more feedback? Stay tuned in **Spring 2021**.
Based on our 2019-2020 survey, **STIGMA** and **LONELINESS** were the most reported barriers for students registering with our office.

**Here’s what we’ve done:**

- 133 outreach, orientation, and workshop events across campus
- 1450+ hits on U of T Student Life YouTube series focused on navigating disability
- 306 hours of peer-to-peer support during virtual programming
- Welcomed an Indigenous Student Liaison to the team

**You called, we answered.**

- 41,785 emails and phone calls received and processed by our Front Desk Team
- 10,470 pieces of health-related documents received and triaged

Over 90% of students reported feeling satisfied with communication efforts from Accessibility Services.

**Since moving remote in March 2020, we have offered:**

- 17,000+ virtual appointments with Accessibility Advisors
- 30,000 archived volunteer notes available for download
- 65+ strategies and resources provided to Manage Mental Health while Engaging in Online Learning
- Dialogues on intersectionality based on feedback from 1,386 students

Want to provide more feedback? Stay tuned in **Spring 2021.**